

# Client Success Specialist - Remote Telecommute

**Do you have a heart for serving? Do you strive to do things the right way? Do you consistently learn and reinvent yourself? Do you thrive independently and still play well with others? If your answers are yes, then keep reading...**

We are looking for the right person to join our team to assist our clients with their digital initiatives including website management and advertising/marketing strategies.

Your personality and character ...

- Have an optimistic attitude about life.
- Enjoy producing independently and also contributing as a team mate.
- Desire to learn new things, accept feedback, and grow in their capabilities.
- Be determined to achieve success with integrity.
- Present opportunities/strategies that create visible value to clients and profit for the company.
- Facilitate design, marketing, and data team members to produce top notch quality results.
- Manage the overall performance of client websites and facilitate necessary maintenance to ensure sites are up to date and functioning properly.
- Maintain frequent and effective communication with clients to build strong relationships.

A culture to growth with...

- You'll be a member of our customer care focused Client Team.
- You'll be making a difference for families every day.
- Full-time w2 employee 100% telecommute position.
- No more traffic, pain at the pump, or water cooler politics.
- Salary based on ability and experience.
- Pay increases, bonuses, and profit sharing based on performance.
- Generous holiday/vacation pay.
- Investment account 3% company match.
- \$500 annual personal improvement benefit. (ie. fitness classes, guitar lessons, etc..).
- Provided computer, software, and tools to complement your abilities.
- A productive and rewarding working environment.

What we are looking for....

- Ability to communicate and connect effectively with clients.
- Experience with web marketing/design techniques that have real value.
- Good understanding of proper website UI principles, UX principles.
- Be resourceful and committed to finding the best solution for each customer.
- Able to listen, understand what the client is saying, and respond appropriately.
- Successfully manage multiple tasks/projects at the same time.
- Excellent understanding of the Internet and marketing concepts.
- Ability to create and write web content, articles, and advertisements.
- Working knowledge of Windows, Internet Explorer, and Firefox.
- Participate and contribute in client and team meetings.

Familiarity with the RV Industry may help but we are looking for the person with a great attitude and good online marketing comprehension. If you've got it ... apply!

*Position only available to applicants residing in or relocating to the states of Alabama, Arkansas, Florida, Indiana, Kentucky, Pennsylvania, Michigan, Tennessee, Texas, Virginia, or Wisconsin. Contractor status may be considered for the right candidate residing anywhere in the USA or Canada. Applicants must be authorized to work in the United States.*

## How To Apply...

If you have the talent and confidence in your abilities ... and if telecommute / work from anywhere fits your personality ... **send your resume** to [admin@interactrv.com](mailto:admin@interactrv.com) along **with a brief note** explaining why you're interested in joining the InteractRV team. Any references to portfolio, websites, or design libraries you have is a plus.

## About Us...



InteractRV has been serving the recreational vehicle industry since 2001. Privately held, no debt, and profitable with 25+ professional employees all working remotely. Positioned in our industry as the premier partner provider of web technologies, digital marketing success, and Internet business development; we are passionate about helping our clients, innovative with product/service offerings, and technologically progressive. Working remotely or telecommuting is in our DNA, it's how we've done business since day one. Over time we've put tools and processes in place and developed an environment to help us work independently yet thrive together as a team. For more information visit [www.interactrv.com](http://www.interactrv.com).

Keywords: Customer Service Manager | Client Services Specialist | Account Manager | Customer Care Support | Customer Focused Guru