

Client Services Specialist

InteractRV - Telecommute, USA

We are looking for the right person to join our team and assist clients with their digital initiatives including website management and advertising/marketing strategies. This experienced client services specialist will..

- Have an optimistic attitude about life.
- Enjoy producing independently and also contributing as a team mate.
- Desire to learn new things, accept feedback, and grow in their capabilities.
- Be determined to achieve success with integrity.
- Present opportunities/strategies that create visible value to clients and profit for the company.
- Facilitate design, marketing, and data team members to produce top notch quality results.
- Manage the overall performance of client websites and facilitate necessary maintenance to ensure sites are up to date and functioning properly.
- Maintain frequent and effective communication with clients to build strong relationships.

A culture to growth with...

- You'll be a member of our customer care focused Client Team.
- You'll be making a difference for families every day.
- Full-time w2 employee 100% telecommute position.
- No more traffic, pain at the pump, or water cooler politics.
- Salary based on ability and experience.
- Pay increases, bonuses, and profit sharing based on performance.
- Generous holiday/vacation pay.
- Investment account 3% company match.
- \$500 annual personal improvement benefit. (ie. fitness center, guitar lessons, ?).
- Provided computer, software, and tools to compliment your abilities.
- A productive and rewarding working environment.

Position only available to potential team mates currently residing in the United States of America or Canada.

What we are looking for...

- Ability to communicate and connect effectively with clients.
- Experience with web marketing/design techniques that have real value.
- Good understanding of proper website UI principles, UX principles.
- Be resourceful and committed to finding the best solution for each customer.

- Able to listen, understand what the client is saying, and respond appropriately.
- Successfully manage multiple tasks/projects at the same time.
- Excellent understanding of the Internet and marketing concepts.
- Ability to create and write web content, articles, and advertisements.
- Working knowledge of Windows, Internet Explorer, and Firefox.
- Participate and contribute in client and team meetings.

Familiarity with the RV Industry may help but we are looking for the person with a great attitude and good online marketing comprehension. If you've got it ... apply!

About the Company

You'll find we are passionate about helping our clients, innovative with product/service offerings, and technologically progressive. Serving the recreational vehicle industry since 2001, privately held, no debt, and profitable with 15+ professional employees all telecommuting. Each day you'll use chat, screen-sharing, phone, and an intranet web app that efficiently manages activities, projects, feedback, clients, and work history.

If you have the talent and confidence in your abilities ... send us your resume to newteammate@interactrv.com along with a brief note explaining why you're interested in joining the InteractRV team, what value you bring to us, and any references to articles, blog posts, websites, portfolio, or social profiles you have is a plus.

Keywords: Client Services Specialist | Account Manager | Customer Care Support | Customer Focused Guru